

Order Policies

ClipShadz.com is committed to providing our customers with a private and secure shopping environment. Please feel free to review our complete Privacy Policy and Terms of Sale at any time. These are available on our website at: www.ClipShadz.com .

Ordering

Sales Tax - A sales tax of 7% is charged to all orders shipped to Florida addresses. Sales tax is not charged on shipments to gift recipients outside of Florida.

Payment Options – ClipShadz accepts Visa, Mastercard, and American Express. We also accept ATM cards with a Visa or Mastercard logo. We do not accept cash, checks or COD's.

International Orders - At this time we accept orders from international customers who are shipping to addresses in the U.S. only.

Ordering and Shipping Confirmations - After you've ordered and your package is ready for shipment you will be notified with an email confirmation. Your order will ship via USPS.
For priority shipping, contact us at: info@ClipShadz.com .

Shipping & Returns

Shipping Methods - We offer free shipping on all ClipShadz orders. Our Standard shipping is by USPS ground service. Please allow 5 to 7 business days from the close of the party date or the date of the order for delivery. For West Coast deliveries please allow 7 to 10 business days.

Returns and Exchanges -

ClipShadz wants you to be totally satisfied with your purchases, but if for any reason you are not, please follow these steps for returning undamaged merchandise:

(A.) All items must be returned within 90 days of receipt and in their original carton. Wrap and pack the merchandise securely.

(B.) Fill out the return information form included in the shipment.

(C.) Arrange for shipment of the item to Clipshadz.com with a shipping carrier of your choice. Please note that ClipShadz cannot accept responsibility for shipping cost or merchandise damage that occurs during the return process. Please allow 2 to 4 weeks for an exchange or refund to be credited to your account.

To return damaged or defective items, please follow these steps. ClipShadz will exchange any item that is damaged or defective when you receive it. Damaged items must be returned within ten (10) days of receipt of the merchandise.

(A.) Notify ClipShadz customer service department of the damage by email or phone, Monday - Friday 9:00 am to 5:00 pm EST.

(B.) Return to ClipShadz 2257 Bee Ridge Rd. Sarasota, FL 34239

(C.) Replacements will be shipped as soon as possible. Our goal is to ship replacements for damaged merchandise within 48 hours of processing a customer's claim.